

Data Center Moves

At-a-Glance

2,000 employees
7 global facilities in the US,
India, Costa Rica and
Bulgaria 26 languages
8-year average client tenure

Customer Impacts

A global IT storage
company **saved \$60
million** in inventory
costs, and improved
customer satisfaction

A Fortune 500 technology
company **saved \$20
million** in service order
management costs

Our Clients



White Glove Data Center Moves

Making the shift from avoidable costs to efficient profit center

Today's technology companies know all too well the pains associated with white glove data center moves. With these moves occurring each and every day, there is a massive opportunity to turn what has historically been treated as a cost center, into a profit center.

What would it mean to you to have globally consistent processes? What if you had a single source of accountability, a single owner to ensure the right people are at the right place and time- with the necessary skillsets to both move and decommission your assets effectively and efficiently?

Our White Glove Data Center Move solution does just that. We ensures seamless installations, optimized and technician-friendly inventory solutions, timely asset disposition and value recapture, as well as upstream and downstream analytics with continuous process improvement.

The OnProcess White Glove Process Advantage

From the time your company initiates an installation or service request, all the way through asset disposition and final asset value capture, OnProcess is there as the single point of accountability for all of your white glove data center moves.

Installation	Smart Lockers	End of Life
Service event coordinator initiates order with OEM & tracks shipment	Your technicians utilize storage lockers to source and return parts on site	Decommission requests are received & dispatched
Schedules moving team to swap chassis	Smart lockers are replenished , maintained, and returns are picked up	Technician swaps out and returns EoL part
Package and ship old chassis to its final destination	Stock levels are managed and optimized appropriately	EoL parts are picked up & delivered to refurbishment or scrap center
Event Completion	Reporting and analytics are fed as input to inventory management	Parts are refurbished , scrapped, recycled or sold
Performance reporting & analytics	Continuous improvement	Final asset value and disposition captured
Continuous improvement		Reporting & analytics