

FOR IMMEDIATE RELEASE: October 11, 2021

OnProcess Technology Appoints New Chief Operating Officer

Boston, MA: OnProcess Technology, a global pioneer powering the world's circular service value chains, today announced a new appointment to the executive team. Mark Oldani joins as Chief Operating Officer and will be responsible for the operations function and service delivery around the globe, including implementation, deployment, training, quality, workforce management, and production.

He will hold full responsibility for a 1000+ strong global workforce of Operations and Customer Support Executives, based in-office and remotely across India, Europe, central and north America. Mark comes with more than twenty years of experience in operational excellence, account management, and business transformation for several global technology companies, including Sitel Worldwide Corporation, Simplex Healthcare, Dell Computer Corporation, and others. Most recently he has driven digital transformation into the operations of Smile Direct Club, delivering strategic changes to improve customer experience and reduce costs by aligning the supply chain and contact center operations.

"I am glad to welcome Mark aboard as a key member of our executive team in these exciting and transformational times for OnProcess", Oliver Lemanski, CEO of OnProcess. "Just a few days ago we launched our new cloud-based technology platform, OnProcess Agora™, a key enabler of our company's vision to power the world's circular service supply chains, putting sustainability and customer lifetime value at the heart of what we do in the as-a-service economy. Mark's role will be crucial in bringing that vision to reality for our clients across the world."

About OnProcess Technology, Inc.

OnProcess supplies technology and services that power the world's circular service supply chains. Providing managed services and digital transformation expertise that streamlines processes, maximizes customer lifetime value, and improves 'circular' sustainability goals, OnProcess is a trusted advisor to many of the world's leading computer, networking, med-tech, wireless, telecommunications, and IT companies.

Media Contacts:

Marta Marinova
OnProcess Technology, Inc.
mmarinova@onprocess.com