OnProcess

Is anyone using AI and Machine Learning in the Service Supply Chain?

No longer the stuff of science fiction,
AI and machine learning are becoming increasingly accessible across many organisations.
There are few places it can have a stronger impact than the service supply chain.
Technologies such as AI and Machine learning are necessary for predictive maintenance, automation, and enhanced asset recovery.

Who's using AI in their service supply chain?
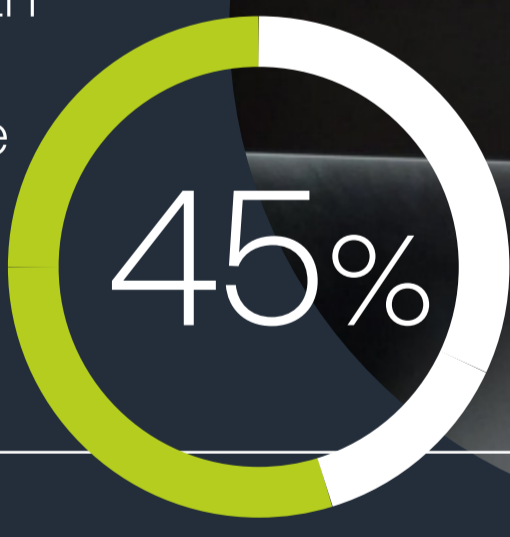We surveyed 100 companies to discover the scale of AI adoption.

Only 35% have AI-powered asset recovery processes.

35%
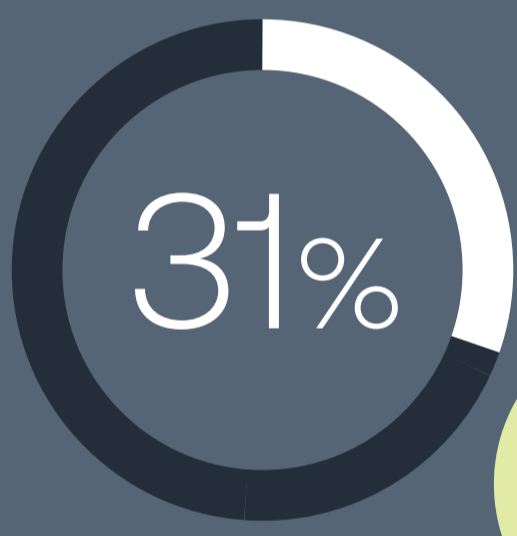
Only 31% currently use intelligent and data-driven service-parts planning.

31%

45% struggle with the absence of predictive service capabilities.

45%

59% say customers are only "somewhat satisfied" with their current service supply chain programs.

59%

Get ahead of your competitors
AI anticipates and avoids issues. This is ideal for the service supply chain. Companies can harness these technologies to make the asset recovery process more efficient, sustainable, and cost-effective.
With so few companies getting involved with the Fourth Industrial Revolution, why not get ahead?

Explore OnProcess's AI driven service supply chain solutions.